

LAKE VICTORIA SERENA RESORT

General Manager Wilfred Shirima

Direct Contact

Lake Victoria Serena Resort P.O.Box 37761, Kampala, Uganda Lweza-Kigo Road, Off Entebbe Road Tel: +256 41 7121 000 Fax: +256 41 7121 550

Email: <u>lakevictoria@serena.co.ug</u> Website: <u>www.serenahotels.com</u>

Reservations

Kampala Serena Hotel Tel: +256 41 4309 000 Fax: +256 41 4259 130 Email: kampala@serena.co.ug

Serena Sales Center, Nairobi Williamson House, 4th Floor,

Ngong Avenue Tel: (+254 20) 2842333, 2711 077/8 Fax: (+254 20) 2718 102 Email: cro@serena.co.ke

Arusha Central Reservations

Tel :(+255 27) 2504 158, 2504 153 Fax: (+255 27) 2504 155, 2504 058 Email: <u>reservations@serena.co.tz</u>

Johannesburg Central Reservations

Tel: (+27 11) 465 0808 Email:reservations@serenahotels.co.za

FACT SHEET

GLIESTROOM INFORMATION

□ CCTV Surveillance

The Resort is styled to replicate the lines of a classically rustic Roman Villa which might just as easily stand amid the sunflowers of the Tuscan Hills, as on the shores of Africa's largest lake. This resort will offer both a contrast and an extension to the 5-star profile of the flagship Kampala Serena Hotel, thus ensuring that the Serena Portfolio embraces all the aspects of Uganda's social and cooperate life. Future developments on the property include a golf-course, marina and luxury residential complex.

DINING AND BAR ACTIVITIES

☐ Total number of rooms and suites 124 ☐ Standard rooms 114 ☐ Executive rooms 8 ☐ State Suites 2	 □ The Citadel All Day Restaurant □ The Lake View Pool Terrace □ The Courtyard Lounge □ The Piano Bar Terrace □ Kigo Lounge Bar
FRONT DESK SERVICES Express Check-in and Check-out facilities 24 hrs Currency Exchange Facilities TRANSPORTATION TO/FROM THE	BUSINESS CENTER SERVICES Fully equipped Business Center. Private boardrooms Secretarial Services Faxing Services
HOTEL Entebbe International Airport is 35 kilometers away. Taxis and Shuttle services Available Limousine Services Available	CONFERENCE ROOM FACILITIES Spacious, well appointed meeting rooms with modern facilities Banquet and catering services
GUEST ROOM FACILITIES Remote controlled air conditioning in all the rooms. Large bathrooms with toilet and shower facilities Lake facing private balconies In-room satellite Television Direct dialing telephones with multiple lines Mini-bar and private safe.	Other Conference facilities available Overhead dropdown projectors State of the art Audio-Visual Equipment Public Address System Video conferencing facilities available on request Pool Gardens for banquet services
GUEST ROOM SERVICES Free WiFi 24 Hour Room Service Laundry Services, dry cleaning and pressing services Valet services on request Hair dryers on request House doctors on call 24 Hours	Places of Interest □ Located on shores of Lake Victoria, the world's largest fresh water lake. □ Jinja: Source of the Nile, Owen Falls, Sezibwa Falls and Bujagali Falls □ Ngamba Island Chimp Sanctuary, Wildlife
SPECIAL FEATURES Maisha Spa and Health Club Gift Shop/News Stand Concierge service Porter service Ample car parking space	 □ Education center and Entebbe Botanical Gardens □ Kampala City Tour including a visit to African Craft Village and National Museum